Vaccinated Travel Lane (VTL)

Singapore Airlines

Information accurate as of 03rd November 2021

Vaccinated Travel Lane (VTL)

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➢ **Quarantine-free entry will be accorded to vaccinated travellers on VTL Flights**
➢ **Uni-directional (that is only from applicable countries to Singapore)**

NEW First launched to Germany and Brunei, now expanded to 11 more countries.

Scope/Key Activities	Existing VTL Countries			New VTL Countries
Countries	Germany & Brunei *(from 7 and 8 Sep 2021 respectively)*	Canada, Denmark, France, Italy, Netherlands, Spain, UK & USA *(from 19 Oct 2021)*	South Korea *(flights departing from 15 Nov 2021)*	Switzerland* & Australia*
1st VTL flight				8 Nov 2021
VTP Applications Open - *1 week prior to 1st flight* (Applicable only to Short Term Visitors & Singapore Long-term Pass Holders)				1 Nov 2021

Travellers will be allowed to transit through Singapore on VTL flights (to any country), **if they meet all applicable VTL eligibility requirements**

*Note
- *VTL is one directional for Australia to Singapore only. Entry into Australia remains restricted to Australian citizens, or permanent residents and their immediate families, as well as foreign nationals who hold a valid visa and a travel exemption*
- *VTL arrangement with Switzerland is both ways into Zurich and to Singapore*

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VTL Eligibility Criteria and Requirements

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To enjoy Quarantine-Free Travel:
- Travel from Singapore to VTL countries → Can be on any SQ flight to these VTL countries
- Travel from VTL countries to Singapore → <u>Must be</u> on designated Vaccinated Travel Lane (VTL) flights

Most VTL countries provide Quarantine and Test-Free entry to vaccinated travellers from Singapore
Some exception apply.
Reminder: Always check requirements, including any restrictions on age & vaccination status for the **Entire Planned Itinerary**, including the VTL country, or any other multiple destinations.

Singapore → Italy   *[According to the Ordinance of 22Oct21 valid from 26Oct21- 15Dec21]*
For entry/return to Italy, if in the previous 14 days you have stayed/transited in a country on list D (Singapore) ,
Following requirements apply:
- *Fill in the digital location form, also called the digital Passenger Locator Form (dPLF)*
- *Present the "green" COVID-19 certification or equivalent certification to the carrier, at the time of boarding,*
- *Negative PCR test carried out in the 72 hours prior to arrival in Italy.*

As Covid restrictions and measures may change within short notice, please refer to:
Singapore Airlines website: https://www.singaporeair.com/en_UK/it/travel-info/vaccinated-travel-lanes/
To enter Italy, you may ref to the Foreign Ministry's Crisis Unit website: http://www.viaggiaresicuri.it/home

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Requirements	Important Points to Note for passengers into SIN	For transit (TT) passengers
Travel History Prior to VTL flight departure, must have spent past 14 days Within Singapore and/or any VTL countries	Transit countries are considered part of travel history • Hence travel history should not contain any non-VTL countries No restrictions: • Domestic travel within any VTL country • Cruise to nowhere while in SIN or any VTL country So long as remain in any of the VTL countries for the past 14 days	No restrictions on travel history *Passenger to meet entry requirements for final destination that may include travel history*
Fully Vaccinated against Covid-19 with any vaccine in the World Health Organisation Emergency Use List Examples: Pfizer-BioNTech/Comirnaty, Moderna	To be considered fully vaccinated • Final dose to be completed at least 14 days prior to arrival in Singapore (Including for recovered patients) Mixing of vaccines is accepted Specific requirements for Vaccination Certificates applies. • Details on subsequent slide	Vaccination certificate can be: • Issued in any country (not just VTL country) • Physical or soft copy. Not required to be digitally verifiable
	Exception: Children aged 12 and below who are not vaccinated • **Allowed to travel on VTL flight when accompanied by eligible VTL traveller** • **For clarity, the age of the child will be based on the calendar year. In this case, a child born in or after 2009 can enter Singapore under the VTL in 2021.**	

- Above requirements are for VTL flights into Singapore
- Entry Requirements & Vaccination Certificate Requirements for each VTL country may differ
- To check for Travel Advisory requirements https://www.singaporeair.com/en_UK/sg/travel-info/covid-19/

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2 Covid-19 PCR Tests to be taken **for <u>All</u> VTL Flight passengers <u>entering Singapore</u>**:

- 1. **Pre-departure PCR Test [also applicable to Passengers who transit through SIN on VTL flight]**
    - To be taken within -48 hours before scheduled flight departure date.
      Example: Passengers departing on 4 Oct can take the test any time from 2 Oct onwards, regardless of passenger's flight departure time on 4 Oct
    - Negative COVID-19 test results
    - Certificate in English

- 2. **On arrival PCR Test at Changi Airport (OAT)**
- To pre-book with payment. SGD 160 before GST https://www.changiairport.com
- Test result to be out within 24 hours from the time it was taken.
    - Passenger will receive message from Safe Travel Office in Singapore confirming results
    - Passenger to remain self-isolated until test result is confirmed negative
- Infant (based on calendar year) are exempted from PCR Test

For <u>Pax on Transit</u> thru SIN on VTL flights
- To meet VTL eligibility <mark>for TT Passengers</mark> (as covered in previous slide)
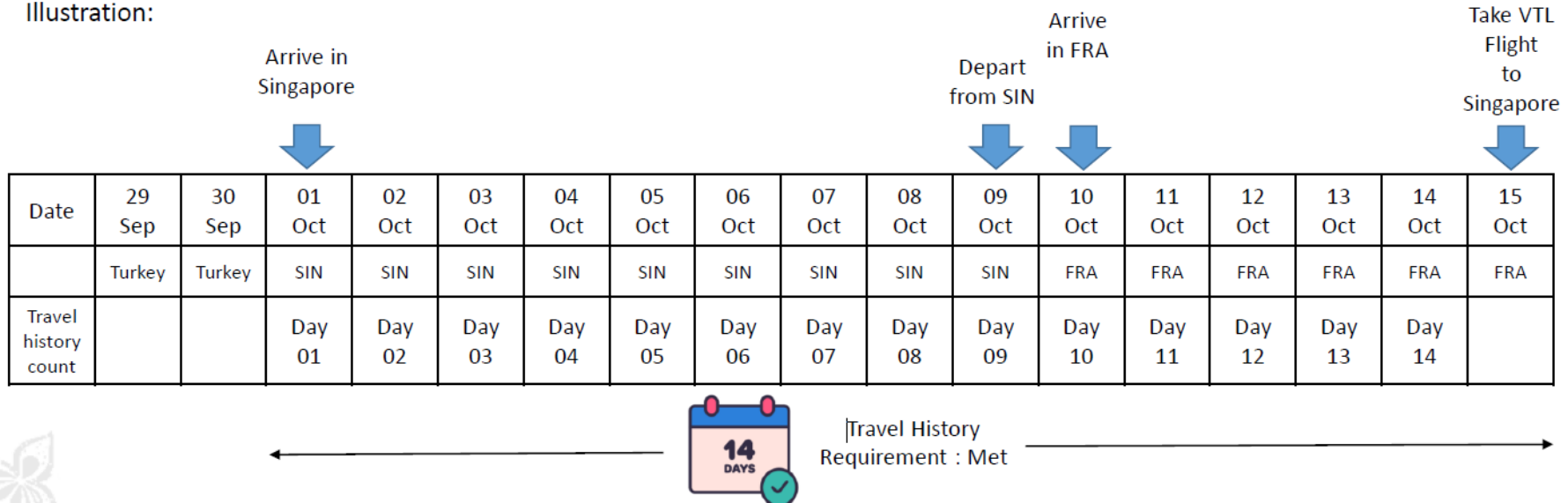- Only Pre-departure PCR Test will apply under VTL requirements

For Pax departing from Singapore to Brunei:
Further entry documentation may be required

In Addition for Entry into Singapore via VTL	Short Term Visitors	Long Term Pass Holders
Insurance Coverage (Min SGD $30K) For Covid-19-related medical treatment & hospitalisation costs	√	
Trace Together App To facilitate contact Tracing. After leaving Singapore, the TraceTogether app data must be kept for 21 days.	√	
Vaccinated Travel Pass (VTP) – No charges Can be applied between 7 – 30 days prior to date of entry into Singapore. Valid for single entry – Up to 6 Calendar days from date of entry into Singapore. Exempted for children aged 12 and below.	√	√
Visa Required (To be applied after VTP approval)	√	

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Illustration:

Arrive in
Singapore

Depart
from SIN

Arrive
in FRA

Take VTL
Flight
to
Singapore

Date	29 Sep	30 Sep	01 Oct	02 Oct	03 Oct	04 Oct	05 Oct	06 Oct	07 Oct	08 Oct	09 Oct	10 Oct	11 Oct	12 Oct	13 Oct	14 Oct	15 Oct
	Turkey	Turkey	SIN	SIN	SIN	SIN	SIN	SIN	SIN	SIN	SIN	FRA	FRA	FRA	FRA	FRA	FRA
Travel history count			Day 01	Day 02	Day 03	Day 04	Day 05	Day 06	Day 07	Day 08	Day 09	Day 10	Day 11	Day 12	Day 13	Day 14	

14 DAYS Travel History
Requirement : Met

How to count 14-day eligible travel history:
Passenger can take VTL flight if departure is D. And the last 14 <u>consecutive</u> days refer to D-14 to D
- Examples: 1- 15 Oct, 22 Oct – 5 Nov
- **Important to take note that the travel history between D-14 to D MUST NOT contain any non-VTL country**

Recap:
- Day of arrival to VTL country or Singapore does not count towards the travel history
- Day of departure from Singapore or VTL country counts to the travel history

Red = non VTL country
Green = VTL country / Singapore - Eligible travel history

Scenario (Travel History in chronological sequence)	Can take VTL flight?	Reason
12 days in Brunei → **9 days in Singapore → 5 days in Germany**	✓	Eligible travel history = 14 days
12 days in Brunei → 9 days in Singapore → 2 days in Malaysia → **1 day in Singapore → 5 days in Germany**	✗	Visited a non-VTL country within the 14 days Eligible travel history = 6 days
12 days in Brunei → **9 days in Singapore → 5 days in Germany → 2 days in France**	✓	Eligible travel history = 16 days
12 days in Brunei → 9 days in Singapore → 5 days in Germany → 3 days in Poland → **2 days in France**	✗	Visited a non-VTL country within the 14 days Eligible travel history = 2 days
12 days in Brunei → 9 days in Singapore → 5 days in Germany → 3 days in Poland → **14 days in France**	✓	Eligible travel history = 14 days
12 days in Brunei → 9 days in Singapore → 5 days in Germany → **transit stop in Poland** → **2 days in France**	✗	Transited through a non-VTL country within the 14 days Eligible travel history = 2 days

Proof of Vaccination
Requirements for Vaccinations Certificates

Vaccination certificates are a pre-requisite for VTL flights (into Singapore)
Final dose to be completed at least 14 days prior to arrival in Singapore

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	Requirements
General-	Certificates must be in English Certificates must be digitally certifiable* (i.e. with a QR code for verification) - Pax to refer to local authorities for advice on how to convert their certificates to this format (If needed) Exception (For Brunei, Vaccination certificates issued by Brunei Government) • Hard copy vaccination certificate will be accepted
Certificates - Not Accepted	• Certificates in any other language • Certificates which are not digitally certifiable • CovPass • International Certificate of Vaccination or Prophylaxis (ICVP) • Also known as the Carte Jaune or Yellow Card

Digital Certificates

≠

Digitally certifiable Certificates
(Which has a QR code for verification)

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Proof of Vaccination
Requirements for Vaccination Certificates

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Certificates issued by Singapore or any VTL country (regardless of which VTL country the passenger will depart from) will be recognized namely:
E.g. Pax departing from UK can show an EU DCC issued in another VTL country. Pax departing from US can show an NHS COVID pass issued in UK

Region	Country of issue	Accepted certificates	Details
SEA	Singapore	Vaccination status on TraceTogether & Health Hub app	
	Brunei	Issued by Brunei government	Hard copy vaccination certificate
NA	Republic of Korea	Korean Disease Control and Prevention Agency (KDCA), & authorized clinics and hospitals	
EUR	Denmark	European Union Digital Covid Certificates (EUDCC)	
	France		
	Germany		
	Italy		
	Netherlands		
	Spain		
	Switzerland		
	United Kingdom	National Health Service (NHS) COVID Passes	Downloaded from the NHS mobile app
NAA	Canada	SMART Health Card (SHC) format on Common Trust Network (CTN) or Vaccination Credential Initiative (VCI)	SHCs to be digitally verified on SMART Health Card Verifier app
	USA		
SWP	Australia	Australian Department of Foreign Affairs and Trade (DFAT) issued International COVID-19 Vaccination Certificate (ICVC)	ICVC will only start to be recognized from 8Nov onwards (1st AU VTL flight)

4 Key Points

1 **Entry Requirements & Vaccination Certificate Requirements**
May differ for each VTL country, please check the Singapore Airlines website and / or respective embassies for requirements and clarifications

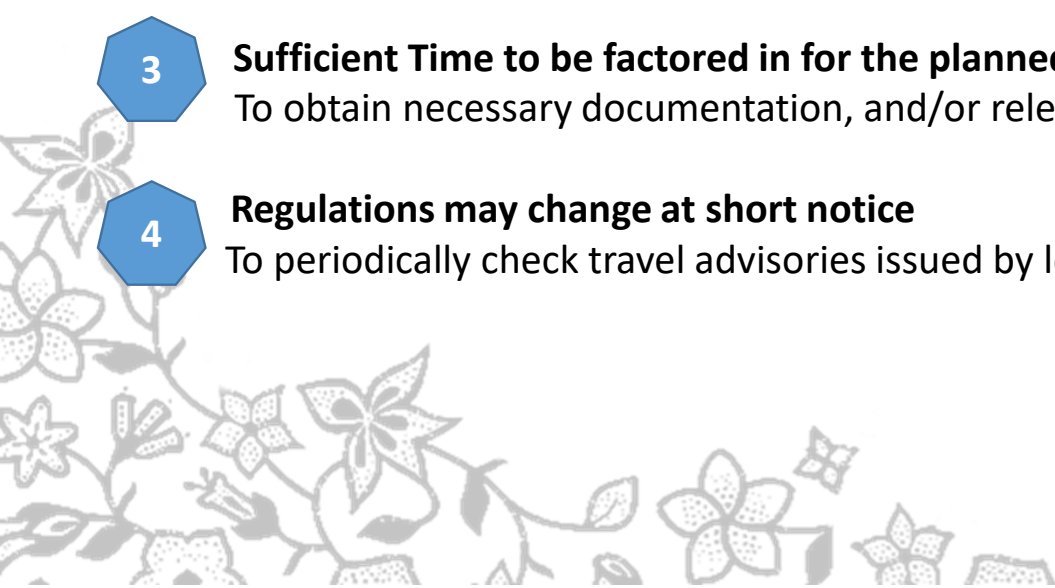**2** **Entire Planned Itinerary need to be considered**
To ensure that all entry requirements are met & to obtain necessary documentation. This should include travel to VTL country, return flight back to Singapore and/ or any other multiple destinations

3 **Sufficient Time to be factored in for the planned travel**
To obtain necessary documentation, and/or relevant government approvals for their entire planned itinerary

4 **Regulations may change at short notice**
To periodically check travel advisories issued by local authorities before their trip

Singapore classifies all countries into 4 different categories, with different Stay Home Notice (SHN) and testing requirements.

	Category 1	Category 2	Category 3	Category 4	VTL (Effective 19 Oct)
	Existing: Hong Kong, Macau, Mainland China and Taiwan	Existing: Australia, Brunei, Canada, Czech Republic, Denmark, France, Finland, Germany, Italy, Japan, Luxembourg, Malta, Netherlands, New Zealand, Poland, Portugal, Republic of Korea, Saudi Arabia, Spain and Sweden Newly Added: Austria, Bahrain, Belgium, Bhutan, Bulgaria, Croatia, Cyprus, Egypt, Fiji, Greece, Iceland, Ireland, Liechtenstein, Norway, Slovakia, Switzerland, Turkey, UK and US	Existing: Latvia and Maldives Newly Added: Estonia, Lithuania and Slovenia	All other countries and regions	Existing: Brunei and Germany From 19 Oct: Canada, Denmark, France, Italy, Netherlands, Spain, UK and US From 15 Nov: Republic of Korea
Pre-departure PCR test	Not required	Within 48 hours	Within 48 hours	Within 48 hours	Within 48 hours
On-arrival test (OAT)	PCR	*NEW* Not Required (Pax Arrivals 26 Oct)	*NEW* Not Required (Pax Arrivals 26 Oct)	*NEW* Not Required (Pax Arrivals 26 Oct)	PCR
Stay Home Notice (SHN)	Not required	7 days at place of accommodation	10 days at SHN dedicated facility or place of accommodation (if criteria fulfilled*)	10 days at SHN dedicated facility	Not required
Post-arrival repeated testing	Not required	Not required	Day 3 and 7 ART self-swab test**	Day 3 and 7 ART self-swab test	Not required
SHN exit PCR test	Not required	Day 7	Day 10	Day 10	Not required

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Effective for passengers arriving and entering Singapore on 26 October 2021, 2359hours onwards

- On-Arrival PCR Test (OAT) is no longer required for passengers who are required to serve Stay Home Notice (SHN), the pre-departure PCR Test (PDT) and exit PCR Test at the end of SHN remains applicable.

- OAT remains required for passengers who are not required to serve SHN, this includes passengers with a 14-day travel history to category 1 countries, passengers on designated VTL flights and passengers from Reciprocal Green Lanes (RGL) countries / regions

	SHN not required		SHN required*
Country / Region	Category 1	Various Travel Lanes- pax on VTL and Reciprocal Green Lanes (RGL)	Category 2, 3 & 4
Pre-Departure Test (PDT)	Not required	Required	Required
On-Arrival Test (OAT)	Required	Required	Not Required

End of SHN PCR Test remains required

- Refer to Singapore Immigration website for details and definition of categories of Travel Health Control Measures: https://safetravel.ica.gov.sg/health/covid19-tests/pcrtest

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1.   **What is the difference in requirements when flying on a Vaccinated Travel Lane (VTL) flight vs a non-VTL flight into Singapore?**

Eligible VTL travellers can travel to Singapore from the VTL countries
- For any purpose, including leisure, and
- Do not have to undergo quarantine measures

Key Difference (VTL Flights)
- Short-term visitors and long-term pass holders must apply for a valid Vaccinated Travel Pass (VTP)
- Passengers must be fully vaccinated against Covid-19

On-Arrival / Post-arrival
All VTL travellers, including Singapore citizens and permanent residents, only need to self-isolate until they receive their negative test results
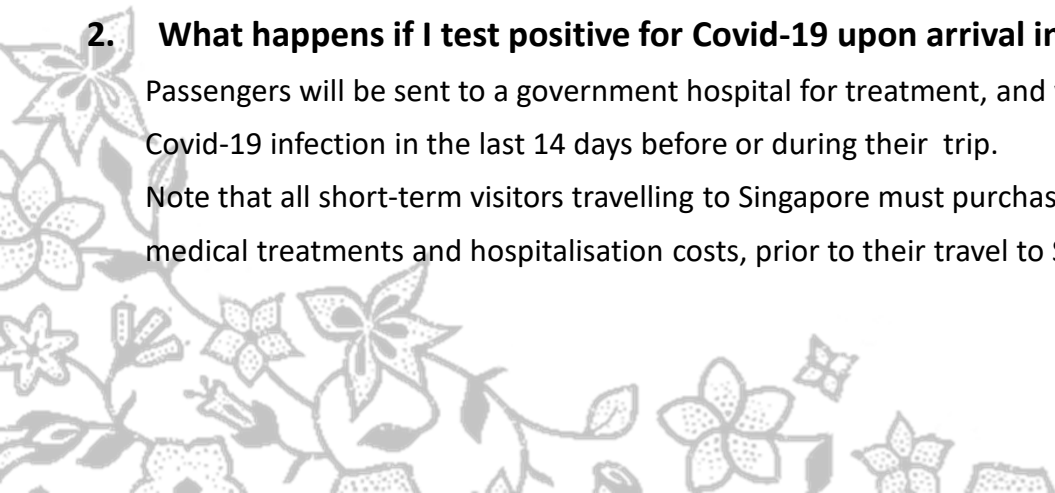
Non-VTL customers
- Required to serve a Stay Home Notice/quarantine at their residence or a designated facility.
- Will be subject to quarantine measures/Stay-Home Notice in Singapore

2.   **What happens if I test positive for Covid-19 upon arrival in Singapore or before my return flight?**

Passengers will be sent to a government hospital for treatment, and will not be allowed to board the aircraft if diagnosed or suspected to have

Covid-19 infection in the last 14 days before or during their trip.

Note that all short-term visitors travelling to Singapore must purchase travel insurance with a minimum coverage of S$30,000 for Covid-19 related

medical treatments and hospitalisation costs, prior to their travel to Singapore

Passenger's flight is converted to a designated VTL flight and passenger is not eligible for VTL (not been vaccinated / not fully vaccinated / invalid proof of vaccination)

Follow up action:

If the passenger does not meet VTL eligibility criteria and requirements, please contact your local Sales Ops team [Italy_Salessupport@singaporeair.com.sg] or Sales Office for re-accommodation.

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**VTL
Flight schedules**

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Milan-Singapore

Period	Flight type	Flight Number	Day of Operation	Origin	Departure	Destination	Arrival	Aircraft
31 October 2021 - 24 March 2022	VTL	SQ379	Monday, Thursday, Sunday	Milan	12:40	Singapore	7:35+1	Airbus A359-900
	Non-VTL	SQ377	Wednesday, Friday	Milan	12:40	Singapore	7:35+1	

Rome-Singapore

Period	Flight type	Flight Number	Day of Operation	Origin	Departure	Destination	Arrival	Aircraft
31 October 2021 - 26 Marzo2022	VTL	SQ 353	Monday, Thursday	Rome	8:40	Singapore	7:30+1	Airbus A359-900
	Non-VTL	SQ 351	Wednesday, Saturday	Rome	8:40	Singapore	7:30+1	

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Flights Schedule from VTL countries

Country	Airport	Flight Number	Frequency	Start Date
Brunei	Bandar Seri Bengawan (BWN)	SQ143	D3 D7	15 Sep 21 7 Nov 21
Canada	Vancouver (YVR)	SQ29	D46	04 Dec 21
Denmark	Copenhagen (CPH)	SQ353	D4 D14	21 Oct 21 01 Nov 21
Germany	Frankfurt (FRA)	SQ325	D257 Daily	07 Sep 21 19 Oct 21
Germany	Munich (MUC)	SQ331	D13 D136	08 Sep 21 20 Oct 21
Italy	Rome (FCO)	SQ353	D4 D14	21 Oct 21 01 Nov 21
Italy	Milan (MXP)	SQ379	D147	21 Oct 21

D- refers to Day of Operations. For example, D46, means flight is operating on Thursday and Saturday.

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Country	Airport	Flight Number	Frequency	Start Date
France	Paris (CDG)	SQ337	D1357	20 Oct 21
Republic of Korea	Seoul (ICN)	SQ601, SQ607	D234567	16 Nov 21
Spain	Barcelona (BCN)	SQ379	D147	21 Oct 21
The Netherlands	Amsterdam (AMS)	SQ329	D2456	19 Oct 21
United Kingdom	London (LHR)	SQ317	Daily	19 Oct 21
United States	New York (JFK)	SQ23	Daily	19 Oct 21
United States	Los Angeles (LAX)	SQ37	Daily	19 Oct 21
United States	Seattle (SEA)	SQ29	D46	04 Dec 21
United States	San Francisco (SFO)	SQ33	Daily	20 Oct 21
Switzerland	Zurich (ZRH)	SQ345	Daily	08 Nov 21

D- refers to Day of Operations. For example, D46, means flight is operating on Thursday and Saturday.

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Vaccinated Travel Lane – Singapore Airlines website

https://www.singaporeair.com/en_UK/it/travel-info/vaccinated-travel-lanes/

VTL Requirements & FAQs – Safe Travel Website

Immigrations and Checkpoints Authority (ICA) Safe Travel website

https://safetravel.ica.gov.sg/vtl/requirements-and-process

VTP Information

https://safetravel.ica.gov.sg/vtl/conditions

Where to book On arrival PCR Test at Changi Airport (OAT)

https://www.changiairport.com

Vaccination Requirements List (Including World Health Organisation Emergency Use Listing vaccines)

https://safetravel.ica.gov.sg/vtl/faq

Locations to take my pre-departure Covid-19 test in Singapore MOH | Regulations, Guidelines and Circulars

https://www.moh.gov.sg/licensing-and-regulation/regulations-guidelines-and-circulars/details/list-of-covid-19-swab-providers

Locations to take pre-departure Covid-19 test in VTL countries

https://www.singaporeair.com/en_UK/sg/travel-info/pdt-pcr-locations/

![Singapore Airlines Health and Safety Initiatives slide with the title "Health and Safety Initiatives - Safety Precaution at every step" and a timeline showing Pre-flight, Check-In/Lounge/Boarding, Inflight, Arrival/Post-flight, with the caption "Our Promise of care"]

Health and Safety Initiatives
- Safety Precaution at every step

Pre-flight | **Check-In/Lounge/Boarding** | **Inflight** | **Arrival/Post-flight**

Our Promise of care

Our crew

➤ All SIA and Scoot frontline staff and crew based in Singapore are required to be fully vaccinated against Covid-19
-in line with prevailing advisory from Singapore's tripartite partners for staff working in employment settings where there is higher risk of COVID-19 infections.

➤ **Rostered Routine Test (RRT)**
Active cabin crew are required to take weekly PCR testing.

➤ **Pre-flight health declaration**

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Thank You!